

Case Study: Jane Systems and West Kent and Ashford College

SETTING THE STANDARD

Staff and students at **West Kent and Ashford College** are accustomed to high achievement and high praise. Academic courses and practical apprenticeships offer a wide range of options with one common factor: they're delivered extremely well and they lead to something extremely worthwhile. A flagship of the **Hadlow Group** of colleges, West Kent and Ashford's status was confirmed by a 92.5% student satisfaction rating in the 2017 National Student Survey (NSS), a full 8 percentage points above the national average for the sector.

When this excellent institution chose Jane Systems as software partner we took pride in the compliment and promised their reputation was safe in our hands. We'll let College Systems Manager **Jackie Southall** take up the story from there:

We have had a long association with the JANE HR system dating back many years when it was part of an integrated Student and Finance system. Student and Finance systems have come and gone but JANE HR remains our main HR System across an expanded college group. We are now embarking on the exciting phase of bringing together two instances of the system to service the whole of the Hadlow Group.

Over the past years we have successfully installed the HR Portal and built (with the help of Jane Systems) a bespoke interface from our external Payroll system to allow our staff to view and print their own payslips. We have recently embraced the Recruitment Module and now use that for managing our vacancies. Our latest project is to improve our Staff Training data by scanning ID cards and uploading into JANE for reporting.

JANE have always provided excellent support and guidance for both development and problem solving.

Jane Systems – if it matters to you, it matters to us

